

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for Towanda Municipal Authority.

Our water system violated drinking water standards over the past year. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the monitoring period of February 2024 we did not test for distribution free chlorine every week of the month and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for free chlorine, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When Missed Samples Should Have Been Taken	When Samples Were or Will be Taken
Distribution Free Chlorine	Weekly	1 of 4	02/01/24 – 02/29/24	March 2024

What happened? What was done?

Required sampling was erroneously overlooked. Public notification will be provided to customers. We are working with D.E.P. to address the situation.

For more information, please contact Shane Walker @ 570-265-5151.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Towanda Municipal Authority.

PWSID#: 2080029.

Date distributed: 5/7/24

**After posting, the owner/responsible official/operator should return this form to:
Robert Blaney, DEP, 208 W. Third St., Suite 101, Williamsport, PA. 17701**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

FAILURE TO RESPOND TO A DISINFECTION TREATMENT BREAKDOWN

**ESTE INFORME CONTIENE INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE.
HAGA QUE ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

From February 1, 2024 to February 29, 2024, Towanda Municipal Authority did not meet treatment technique requirements.

We are required to maintain a disinfectant residual of 0.40 mg/L in the water supplied to consumers. Water samples taken on February 17 & February 29, showed a disinfectant residual concentration of 0.00 mg/L, which constituted a breakdown in treatment. As a result of this breakdown in treatment, there was a risk that the water may have contained disease-causing organisms.

What we should have done:

We were required to notify you that *boiled or bottled water should have been used* for drinking, making ice, brushing teeth, washing dishes, and food preparation until the problem was corrected on April 1, 2024. Boiling kills bacteria and other organisms in the water. **PLEASE NOTE: IT IS NOT NECESSARY TO BOIL YOUR WATER NOW BECAUSE THE PROBLEM HAS ALREADY BEEN CORRECTED.**

Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

If you have specific health concerns, you may wish to consult your doctor.

What happened? What was done?

- On February 17 & February 29, it was determined that chlorine residual level dropped below the minimum chlorine residual required.
- We failed to notify both DEP and consumers within 24 hours of the problem.
- We did the following to return chlorine residual to an acceptable level:

The reason for the 0.00 mg/L entry point chlorine residuals has been determined to be an instrument issue. The online chlorine analyzer shows a drop in free chlorine every time that the facilities high service booster pumps start. This dip only lasts for a very short time before the analyzer shows that the levels are normal. Given the amount of water in the facilities clearwell it is not possible for the chlorine to drop to zero and then come back in such a short period of time. We have performed routine maintenance on our online chlorine analyzer and changed the settings to hopefully account for the startup dips.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

For more information, please contact: Shane Walker
at 570-265-5151

This notice is being sent to you by Towanda Municipal Authority.

PWSID#: 2080029

Date distributed: 5/7/24